

16221 Lee Rd  
Fort Myers, FL 33912



(239) 850-9171  
mike@crewscomplete.com  
License #

Inspection Date: **06/10/26**

## Lawn & Ornamental Pest Control Service Agreement

### Service Address

Name: **Herons Glen HOA**  
 Address: **20869 Kaidon Lane**  
 City: **North Fort Myers**  
 State: **FL** Zip: **33917**  
 Phone(Home): (Mobile) **(701) 570-3516**

### Billing Address

Name: **Herons Glen**  
 Address: **20869 Kaidon Lane**  
 City: **North Fort Myers**  
 State: **FL** Zip: **33917**  
 Phone(Home): (Work)

**This agreement is for an initial period of twelve months from the date of the first service and, unless canceled by the purchaser, will automatically continue on a monthly basis until canceled by either party upon thirty days notice. Additional terms and conditions on reverse side.**

### BASIC COVERAGE - LAWN TREATMENT OR INSPECTION FOR

- |   |  |  |   |
|---|--|--|---|
| <input checked="" type="checkbox"/> Chinch Bugs   | <input checked="" type="checkbox"/> Imported Fire Ants | <input type="checkbox"/> Fleas                   | <input checked="" type="checkbox"/> Spider Mites    |
| <input checked="" type="checkbox"/> Mole Crickets | <input type="checkbox"/> Centipedes                    | <input type="checkbox"/> Ticks                   | <input type="checkbox"/> Spiders                    |
| <input checked="" type="checkbox"/> Sod Web Worms | <input type="checkbox"/> Millipedes                    | <input checked="" type="checkbox"/> Fungus       | <input checked="" type="checkbox"/> Lawn Fertilizer |
| <input checked="" type="checkbox"/> Grubs         | <input checked="" type="checkbox"/> Grasshoppers       | <input checked="" type="checkbox"/> Weed Control | <input type="checkbox"/> Other _____                |

### BASIC COVERAGE - PALM, TREE AND ORNAMENTALS TREATMENT OR INSPECTION FOR

- |  |  |   |   |
|--|--|---|---|
| <input type="checkbox"/> Carpenter Ants        | <input checked="" type="checkbox"/> Mites Incl. Spider Mites | <input checked="" type="checkbox"/> Weevils       | <input checked="" type="checkbox"/> Palm Tree Fertilizer  |
| <input checked="" type="checkbox"/> Mealy Bugs | <input checked="" type="checkbox"/> Grasshoppers             | <input type="checkbox"/> Yellow Jackets & Hornets | <input checked="" type="checkbox"/> Ornamental Fertilizer |
| <input checked="" type="checkbox"/> Aphids     | <input checked="" type="checkbox"/> Leafhoppers              | <input checked="" type="checkbox"/> Caterpillars  | <input type="checkbox"/> Other _____                      |
| <input checked="" type="checkbox"/> Scale      | <input checked="" type="checkbox"/> Fungus                   | <input type="checkbox"/> White Fly                |   |

### SPECIAL INSTRUCTIONS

CHILDREN:  YES  NO      PETS:  YES  NO  
 Ages: \_\_\_\_\_ Types: \_\_\_\_\_

75 Homes plus all commons. Agreement is for a total of 9 months. From January 1st to Sept 30th of 2027

SERVICE FREQUENCY	SERVICE MONTHS	METHOD OF PAYMENT																																							
<input type="checkbox"/> Monthly <input type="checkbox"/> Weekly <input type="checkbox"/> Quarterly <input type="checkbox"/> Bi-Weekly <input type="checkbox"/> Annually <input checked="" type="checkbox"/> Every Other Month <input type="checkbox"/> On request	<table border="1" style="width: 100%; border-collapse: collapse; text-align: center;"> <tr> <td style="font-size: small;">Check one for month</td> <td>Jan</td><td>Feb</td><td>Mar</td><td>Apr</td><td>May</td><td>June</td><td>July</td><td>Aug</td><td>Sep</td><td>Oct</td><td>Nov</td><td>Dec</td> </tr> <tr> <td><b>Insecticide</b></td> <td>X</td><td></td><td>X</td><td></td><td>X</td><td></td><td>X</td><td></td><td>X</td><td></td><td></td><td></td> </tr> <tr> <td><b>Fertilizer</b></td> <td>X</td><td></td><td>X</td><td></td><td>X</td><td></td><td>X</td><td></td><td>X</td><td></td><td></td><td></td> </tr> </table> Service Day: _____	Check one for month	Jan	Feb	Mar	Apr	May	June	July	Aug	Sep	Oct	Nov	Dec	<b>Insecticide</b>	X		X		X		X		X				<b>Fertilizer</b>	X		X		X		X		X				<input type="checkbox"/> Remit to Service Technician <input type="checkbox"/> Pay From Work Order <input type="checkbox"/> Cash <input type="checkbox"/> Check # _____ <input type="checkbox"/> Credit Card
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<b>Fertilizer</b>	X		X		X		X		X																																

<p><b>You, The buyer may cancel this transaction at any time prior to midnight of the third business day after the date of this transaction. Delivery of services will occur after the three-day period unless requested to be sooner by CUSTOMER, in which case CUSTOMER waives right to Cancel.</b></p> <p><b>I UNDERSTAND THAT THIS AGREEMENT IS FOR AN INITIAL PERIOD OF TWELVE MONTHS</b></p> <p style="text-align: center;">             Herons Glen <span style="float: right;">06/10/26</span>              Purchaser <span style="float: right;">Date</span>  <i>Michael Crews</i>              Company Representative Signature <span style="float: right;">06/10/26</span>              Date              Michael Crews              Company Representative (Print name)           </p>	<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th colspan="2" style="text-align: center;">SERVICE CHARGE</th> </tr> </thead> <tbody> <tr> <td style="text-align: left;"><b>Initial Service Charge</b></td> <td style="text-align: right;">\$2043.33</td> </tr> <tr> <td style="text-align: left;">Sale Tax</td> <td style="text-align: right;">\$</td> </tr> <tr> <td style="text-align: left;"><b>Regular Service Charge</b></td> <td style="text-align: right;">\$2043.33</td> </tr> <tr> <td style="text-align: left;">Sales Tax</td> <td style="text-align: right;">\$</td> </tr> <tr> <td style="text-align: left;"><b>Total Annual Amount</b></td> <td style="text-align: right;"><b>\$18,389.97</b></td> </tr> <tr> <td style="text-align: left;">Amount Remitted with Agreement</td> <td style="text-align: right;">\$</td> </tr> </tbody> </table>	SERVICE CHARGE		<b>Initial Service Charge</b>	\$2043.33	Sale Tax	\$	<b>Regular Service Charge</b>	\$2043.33	Sales Tax	\$	<b>Total Annual Amount</b>	<b>\$18,389.97</b>	Amount Remitted with Agreement	\$
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## Terms and Conditions

**1. FUTURE DAMAGE.** Crews Complete Pest Solutions is not responsible for and does not guarantee against present or future damage to the building or contents, or provide for the repair or replacement thereof. This agreement does not provide for the control of termites, fungus, beetles, or any other pests not indicated herein. This plan does not guarantee, and Crews Complete Pest Solutions does not represent, that covered insects will not return to the Property.

**2. PURCHASER'S RESPONSIBILITY.** Your cooperation is important to ensure the most effective results from Crews Complete Pest Solutions's service. Whenever conditions conducive to the breeding and harborage of pests are reported in writing by Crews Complete Pest Solutions, and not corrected by you, Crews Complete Pest Solutions cannot assure satisfactory service. If the conditions noted by Crews Complete Pest Solutions are not corrected as required, all guarantees in this agreement shall automatically terminate and be canceled. Further, additional treatments in areas of such conditions that are not corrected as required shall be paid for by the customer as an extra service charge.

**3. NOTICE OF CLAIMS/ACCESS TO PROPERTY.** Any claim arising out of this Agreement must be made in writing by Purchaser to Crews Complete Pest Solutions during the term of this Agreement. Purchaser must allow Crews Complete Pest Solutions access to the identified property for any purpose contemplated by this Agreement. The failure to promptly allow Crews Complete Pest Solutions such access will terminate this Plan without further notice.

**4. NON-PAYMENT/DEFAULT.** The obligation of Crews Complete Pest Solutions hereunder is conditioned upon payment in full of the Initial charge and all regular service charges, and failure to pay such charges shall cancel this Plan in its entirety and discharge Crews Complete Pest Solutions of any liability, and any amount paid shall become the property of Crews Complete Pest Solutions.

### 5. DISCLAIMER.

A. FORCE MAJEURE. The liability of Crews Complete Pest Solutions under this Agreement will be terminated if Crews Complete Pest Solutions is prevented from fulfilling its responsibilities under the terms of this Agreement by reason of delays in transportation, shortages of fuel and/or materials, strikes, embargoes, fires, floods, quarantine restrictions, earthquakes, hurricanes, or any other act of God or circumstances or cause beyond the control of Crews Complete Pest Solutions. Crews Complete Pest Solutions reserves the right to adjust the service charge in the event of any such occurrences or happenings.

B. OTHER INSECTS/ORGANISMS. This Agreement provides for treatment and re-treatment for pests indicated herein. This Agreement does not provide for treatment of subterranean (ground) termites (*Reticulitermes spp.*, *Heterotermes spp.*, *Coptotermes spp.*) drywood termites. (*Kaloterms spp.*, *Incisitermes spp.*, *Cryptotermes spp.*), wood destroying beetles, fungi or any other wood destroying organisms.

C. CHANGE IN LAW. Crews Complete Pest Solutions performs its services in accordance with the requirements of federal, state and local law. In the event of a change in existing law as it pertains to the services herein. Crews Complete Pest Solutions reserves the right to revise the service charge or terminate this Agreement. EXCEPT AS OTHERWISE PROHIBITED BY STATUTE OR PUBLIC POLICY, Crews Complete Pest Solutions DISCLAIMS AND SHALL NOT BE RESPONSIBLE FOR ANY LIABILITY FOR DIRECT, INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL, EXEMPLARY PUNITIVE AND/OR LOSS OF ENJOYMENT DAMAGES. THE OBLIGATIONS OF CREWS COMPLETE PEST SOLUTIONS SPECIFICALLY STATED IN THIS AGREEMENT ARE GIVEN IN LIEU OF ANY OTHER OBLIGATION OR RESPONSIBILITY. EXPRESS OR IMPLIED, INCLUDING ANY REPRESENTATION OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE

**6. ENTIRE AGREEMENT.** This Agreement, these Terms and Conditions and the Inspection Graph constitute the entire Agreement between the parties and no other representations or statements, whether oral or written, shall be binding upon the parties.

**7. PESTICIDE LABELS.** UPON REQUEST CREWS COMPLETE PEST SOLUTIONS WILL PROVIDE PURCHASER WITH A COPY OF THE MANUFACTURER'S SPECIMEN LABEL FOR THE PESTICIDE(S) WHICH WILL BE USED TO TREAT THE PREMISES.

### 8. GUARANTEE.

A. CONTROL OF COVERED PESTS. Crews Complete Pest Solutions guarantees to control the pests in and around your home or building through delivery of regular pest control service or we will credit or refund the cost of your last service.

B. UNLIMITED FREE RE-SERVICE. Crews Complete Pest Solutions guarantees to provide you with additional service for covered pests, upon your request, between regular visits at no additional cost to you. On request customers are not included in the Unlimited Free Re-Service Guarantee. On request customers are afforded a 30 day retreatment guarantee from the date of the last paid service, no other guarantee or warranty is expressed or implied if the customers chooses On Request service from Crews Complete Pest Solutions.

C. SATISFACTION OR YOUR MONEY BACK. Crews Complete Pest Solutions guarantees that if at any time we cannot solve your pest problems to your satisfaction, we will keep working until you are satisfied or we will credit or refund the cost of your last service.