

The portal for HOA owners for Myers, Brettholtz & Company is at [mbc.cincwebaxis.com](http://mbc.cincwebaxis.com)

Please Note: WWW should NOT be in front of the website link, it may cause errors loading. Depending on what browser an owner is using, the website may come up as “Not secure”, it is absolutely a safe website.

Owners can register with this website to view account history and make payments. Any account updates still need to be requested through Myers, Brettholtz & Company.

To pay by credit card through the website, it's a 3.5% fee. To pay by bank account (account # & routing #), it's a \$1.99 flat fee. Owner's can use the website to setup automatic reoccurring payments, but it is highly suggested to contact Myers, Brettholtz & Company if they want autopay with their **bank account** to avoid the fee.

Any payment information entered on the website is not shared with Myers, Brettholtz & Company, it's between the owner and Cinc, so Myers, Brettholtz & Company won't know if the resident setup autopay through the website, and can't verify a specific date they set it to pay.

Just some tips for owners while registering:

- Click on the green Register button at the top right of the screen.
- Enter your name as listed on your statements.. If your name reads “John & Jane Doe” on the statement, enter “John & Jane” in the First Name field.
- Use the Herons Glen property address, not off-site mailing addresses.
- If you enter something different, the registration will go through an approval process. Myers, Brettholtz & Company will get a notification that there are registrations pending approval, normally received next business day. If errors occur call or email them to speed up the process.  
239-939-5775 or [bookkeeping@mbcopa.com](mailto:bookkeeping@mbcopa.com).